

Privacy Policy — Digital Hack

Last Updated: August 12, 2025

Introduction

This Privacy Policy describes how **Digital Hack** (“we,” “our,” “us”) collects, stores, uses, and protects information and data provided to us by our clients or collected by us during service delivery. This policy does not apply to companies, individuals, or third parties we do not own or control, nor to people we do not employ or manage, including independent contractors and third-party service providers bound by separate contracts. “Information” in this policy refers to any details voluntarily provided by clients via any means for the purpose of carrying out work agreed upon under a business contract. **Digital Hack** may update this policy at its discretion. Please refer to the latest version. This policy is intended to comply with applicable privacy laws governing the personal and business data we process during our engagements.

Information We Collect and Use

We collect only what’s necessary to deliver our services, which may include:

- **Personal identifiers** (e.g., name, email address, phone number, business address).
- **Business and operational data** relevant to the engagement.
- **Billing and payment details** when required for invoicing.
- **Web-related information** (e.g., IP address, browser type) when interacting with our site.

Sensitive data (e.g., Non-Public Information, Personally Identifiable Information) is protected with controls such as encrypted transmission, password protection, and access restrictions.

How We Use Information

We use collected information to:

- Deliver services and fulfill contractual obligations.
- Communicate project updates, improvements, and support.
- Send optional marketing communications (newsletters, offers, updates). You can opt out at any time.
- Improve service quality and develop new offerings.
- Support operations such as billing, authentication, and client account management.

We may also use aggregated, non-identifiable data for analytics and marketing insights.

Cookies

We use session cookies to maintain secure logins and improve user experience. These cookies do not store personal information. You can disable cookies in your browser settings; some site features may not function correctly without them.

Third-Party Sharing

We do **not** sell personal information. We may share relevant data with trusted partners (e.g., hosting providers, payment processors, marketing platforms) when necessary to deliver services. For example, if we ship a product or send documentation, we may share your name and address with a shipping provider.

Legal Disclosures

We may disclose personal information when required by law, court order, or other legal processes where we have a good-faith belief such action is necessary to comply with legal obligations.

Data Security

We use industry-standard encryption and security measures to protect collected information. Access is limited to authorized personnel on a need-to-know basis.

Children's Privacy

Digital Hack does not knowingly collect personal information from individuals under 18 years of age. If such data is discovered, it will be deleted promptly.

Changes to Your Information

Clients may request to update, correct, or delete their personal information by contacting us at **admin@digitalhack.us**.

Policy Updates

Any changes to this policy will be posted on our website. If changes significantly alter how we handle your data, we will provide prominent notice (e.g., email notification or website banner).

Contact Information

For questions or concerns about this Privacy Policy, email us at **admin@digitalhack.us**.